

E-508 Accessibility Conformance Evaluation
V.2.2 based on VPAT 2.5

e-508 Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: e-508, Web Application (Current Production Version)

Report Date: January 22, 2026

Product Description: e-508 is a web-based document accessibility remediation and workflow platform designed to support compliance with Revised Section 508 of the Rehabilitation Act. The platform enables users to upload, process, review, and manage electronic documents through a structured remediation workflow, including automated checks, manual review steps, and status tracking. e-508 is used by organizations to manage accessibility remediation activities and monitor document readiness prior to publication or distribution.

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Notes

This Accessibility Conformance Report reflects an evaluation of representative pages and shared components within the e-508 web application. The assessment focused on end-user functionality associated with document management, status review, and checkout-related workflows.

The following items were not comprehensively evaluated as part of this assessment and may present additional accessibility considerations:

- Role-based administrative features
- Error-state scenarios and system validation messages
- Mobile assistive technology usage
- Third-party services or embedded content, if present

This report is intended to support procurement and compliance review and does not represent a legal certification of accessibility compliance.

The evaluation was conducted by accessibility specialists experienced in WCAG and Revised Section 508 conformance testing, using a combination of automated tools and manual inspection. Findings reflect observed behavior at the time of testing and are intended to inform remediation planning and procurement review.

Evaluation Methods Used:

The accessibility evaluation was conducted using a combination of **automated and manual testing techniques** consistent with Section 508 evaluation practices.

Manual testing included:

- Keyboard-only navigation
- Focus order and operability checks
- Screen reader testing using NVDA on Windows

Automated testing tools included:

- ANDI browser extension
- WAVE browser extension
- e-508 automated accessibility scanning outputs

Testing was performed using:

- Google Chrome on Windows 10
- Microsoft Edge on Windows 10

Limited spot checks were conducted using VoiceOver on macOS. Full testing with JAWS and mobile assistive technologies was not completed as part of this evaluation.

Scope of Evaluation

The evaluation covered a set of representative pages and shared interface components within the e-508 application. These pages were selected to reflect common user workflows and core platform functionality. The pages in the following table were evaluated as part of the assessment on which this report is based.

Test Unit	URL
Status Page	https://app.e-508.com/e508MD/Status
Shopping Cart	https://app.e-508.com/e508MD/Cart
Upload Document	https://app.e-508.com/e508MD/Upload
Profile Page	https://app.e-508.com/e508MD/Profile

In addition to the pages listed above, the following shared components were evaluated where present:

- Global navigation
- Footer content
- Persistent interface widgets

Findings are reported at the platform level where behavior is consistent across pages and at the page level where issues are isolated.

Applicable Standards/Guidelines:

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG-Based Conformance Information

WCAG success criteria referenced in this report are used as the technical accessibility requirements incorporated by reference into the following standards:

- Revised Section 508 of the Rehabilitation Act
 - Chapter 5: 501.1 Scope, 504.2 Content Creation or Editing

- Chapter 6: 602.3 Electronic Support Documentation
- EN 301 549 (*where applicable and within the evaluated scope*)
 - Chapter 9: Web
 - Chapter 10: Non-Web documents
 - Chapter 11: Non-Web software (*excluding closed functionality*)

When reporting conformance, WCAG success criteria are evaluated based on full pages, complete user workflows, and accessibility-supported use of technologies, consistent with the WCAG 2.0 Conformance Requirements, within the defined scope of evaluation.

Table 1: Success Criteria, Level A

Notes:

- Removed EN 301 549 Criteria because product is not being evaluated for it.
- Conformance Level of Electronic Docs: PDF, CSV and XLS documents are generated within the application for certain features and functions. Documents generated by the application are intended to support Section 508 requirements. Some generated PDFs may require additional tagging or remediation to fully meet accessibility standards.

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Partially Supports</p>	<ul style="list-style-type: none"> • Web: Most non-text elements provide appropriate text alternatives. However, some user interface components rely on background images or visual styling that may not expose equivalent text alternatives in all user configurations, such as high contrast mode. Planned remediation includes replacing background-image-based controls with semantic HTML elements and ensuring all meaningful visuals expose programmatic text alternatives across display modes.
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Not applicable Electronic Docs: Not applicable</p>	<p>The product does not contain prerecorded video or audio content that would require descriptions or media alternatives.</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p>	<p>Web: Not applicable Electronic Docs: Not applicable</p>	<ul style="list-style-type: none"> • Web: Not applicable • Electronic Docs: Not applicable.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Not applicable Electronic Docs: Not applicable</p> <p>Closed: Not applicable Authoring Tool: Not applicable</p>	<ul style="list-style-type: none"> ● Web: Not applicable. ● Electronic Docs: Not applicable.
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) ● 11.1.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Partially Supports</p>	<ul style="list-style-type: none"> ● Web: Semantic structure and relationships are generally implemented using headings, ARIA landmarks, and table markup. However, some pages contain incomplete or inconsistent landmark usage, form labeling, and table header associations, which may affect how relationships are conveyed to assistive technologies. Some violations include: <ul style="list-style-type: none"> ○ Missing or improper landmarks (aria_content_in_landmark) ○ Duplicate or missing form landmark labels

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> ○ Table header relationship issues (table_headers_related) ○ Invalid ARIA roles on list and table structures ● These issues may reduce the efficiency of navigation and comprehension for screen reader users until landmark consistency and form structure are standardized.
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Partially Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<ul style="list-style-type: none"> ● Web: Content within the application is ordered in a meaningful sequence.
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p>	<ul style="list-style-type: none"> ● Web: Content is generally presented in a meaningful and logical sequence when accessed linearly using assistive technologies.
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<ul style="list-style-type: none"> ● Web: Information conveyed using color is also available in text and is accessible to assistive technologies. ● Electronic Docs: Not applicable.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.1.4.1 (Open Functionality Software) ● 11.1.4.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.2 (Web) ● 10.1.4.2 (Non-web document) ● 11.1.4.2 (Open Functionality Software) ● 11.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Not applicable Electronic Docs: Not applicable</p>	<p>The application does not include any video, audio, or multimedia files, so audio control is not applicable</p>
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.1 (Web) ● 10.2.1.1 (Non-web document) ● 11.2.1.1.1 (Open Functionality Software) ● 11.2.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Partially Supports</p>	<ul style="list-style-type: none"> ● Web: All Content within the application can be accessed via keyboard ● Electronic Docs: Not applicable. .
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) 	<p>Web: Supports Electronic Docs: Not applicable</p>	<ul style="list-style-type: none"> ● Web: Focus in the web application can be moved to components on a given page using a keyboard, ensuring no keyboard traps are present.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) <p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p>	<ul style="list-style-type: none"> Web: Keyboard shortcuts are not implemented in the web application content. Electronic Docs: Keyboard shortcuts are not implemented in the content of report generation.
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<ul style="list-style-type: none"> Web: The application includes timing adjustable settings when the user is idle. The user is provided the option to extend the time if desired, although this feature does not fully meet all scenarios. Electronic Docs: Not applicable.
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p>	<ul style="list-style-type: none"> Web: The application does not include any moving, blinking, or scrolling content, nor does it have any feature that automatically updates content. Electronic Docs: Not applicable.
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p>	<ul style="list-style-type: none"> Web: The product does not have flashing content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) ● 11.2.3.1 (Open Functionality Software) ● 11.2.3.1(Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		<ul style="list-style-type: none"> ● Electronic Docs: Not applicable.
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Not applicable Authoring Tool: Not applicable</p>	<ul style="list-style-type: none"> ● Web: Some pages do not consistently provide complete structural landmarks that allow users to bypass repeated content. Primary content, forms, tables, and pagination controls are not always contained within a clearly defined main landmark, and multiple form regions are present without unique accessible names. These issues may limit the ability of screen reader users to efficiently skip repetitive content and navigate directly to primary page sections. ● Planned remediation includes enforcing a single, uniquely identifiable main landmark per page and providing accessible names for all form regions to support efficient skip navigation.
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply 	<p>Web: Supports Electronic Docs: Supports</p>	<ul style="list-style-type: none"> ● Web: Titles are provided using the <title> tag wherever applicable. ● Electronic Docs: Not applicable.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports</p>	<ul style="list-style-type: none"> ● Web: Elements are placed in a logical order and support accessibility. This criterion is met. ● Electronic Docs: Not applicable.
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports</p>	<ul style="list-style-type: none"> ● Web: Links have clear and logical text and do not use ambiguous text like “here.” This criterion is met. ● Electronic Docs: Not applicable.
<p><u>2.4.11 Focus Appearance (Level AA 2.2 only)</u></p> <p>Also applies to: EN 301 549 Criteria</p> <p>9.2.4.11 (Web) 10.2.4.11 (Non-web document) 11.2.4.11 (Open Functionality Software) 11.2.4.11 (Closed Software) 11.8.2 (Authoring Tool)</p>	<p>Web: Partially Supports Electronic Docs: Not applicable</p>	<p>Most interactive controls display a visible focus indicator that meets minimum area and color contrast requirements. However, several smaller or icon-only controls (such as chip close buttons, table action icons, and secondary buttons in dark theme) do not consistently meet the required minimum focus thickness and contrast ratio.</p>

Criteria	Conformance Level	Remarks and Explanations
12.1.2 (Product Docs) 12.2.4 (Support Docs)		
<p><u>2.4.12 Focus Not Obscured (Minimum) (Level AA 2.2 only)</u></p> <p>Also applies to: EN 301 549 Criteria 9.2.4.11 (Web) 10.2.4.11 (Non-web document) 11.2.4.11 (Open Functionality Software) 11.2.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)</p>	<p>Web: Partially Supports Electronic Docs: Not applicable</p>	<p>Focused elements remain visible to the user and are not obscured by fixed headers, sticky navigation, or modal overlays. The application automatically scrolls content into view when elements receive focus, ensuring compliance with WCAG 2.2 minimum requirements.</p>
<p><u>2.5.1 Pointer Gestures</u> (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable</p>	<ul style="list-style-type: none"> ● Web: Not applicable. The application does not require complex pointer gestures. ● Electronic Docs: Not applicable.
<p><u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable</p>	<ul style="list-style-type: none"> ● Web: Not applicable. The application does not rely on complex pointer gestures. ● Electronic Docs: Not applicable.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 12.2.4 (Support Docs) <p>2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3 (Open Functionality Software) ● 11.2.5.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Not Applicable</p>	<ul style="list-style-type: none"> ● Web: Most interactive elements provide accessible names that correspond to visible labels. However, some links include accessible names that do not match or contain the visible label text, which may impact users who rely on speech input or assistive technologies that reference visible labels. ● This may prevent users relying on speech recognition software from activating controls using visible labels when the programmatic name differs.
<p>2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable</p>	<ul style="list-style-type: none"> ● Web: Not applicable. The application does not rely on motion actuation for interaction. ● Electronic Docs: Not applicable.
<p>2.5.7 Dragging Movements (Level A 2.1 only) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) 	<p>Web: Partially Supports Electronic Docs: Not Applicable</p>	<p>No essential functionality in the application requires dragging movements. Any existing drag interactions (e.g., reordering header tables in the filter) are not complemented by keyboard-accessible or single-pointer alternatives.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 12.2.4 (Support Docs) <p>2.5.8 Target Size (Minimum) (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Not Applicable</p>	<p>Most interactive elements meet or exceed the minimum 24 × 24 CSS pixel target size or are sufficiently spaced to avoid accidental activation. However, some icons and close buttons on compact UI elements do not meet the target size requirement.</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports</p>	<ul style="list-style-type: none"> ● Web: The primary language of each page is defined using the lang attribute. This criterion is met. ● Electronic Docs: Not applicable.
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports</p>	<ul style="list-style-type: none"> ● Web: The application does not cause unexpected changes to the context when an element receives focus. This criterion is met. ● Electronic Docs: Not applicable.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.2 On Input</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Not Applicable</p>	<ul style="list-style-type: none"> ● Web: User input does not trigger unexpected context changes. This criterion is met. ● Electronic Docs: Not applicable.
<p><u>3.2.6 Consistent Help</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.6 (Web) ● 10.3.2.6 (Non-web document) ● 11.3.2.6 (Software) ● 12.3.2.6 (Documentation) 	<p>Web: Supports Electronic Docs: Not Applicable</p>	<ul style="list-style-type: none"> ● Web: Help options are consistent and located in the same relative place throughout the application. ● Electronic Docs: Not applicable.
<p><u>3.3.1 Error Identification</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Not applicable</p>	<ul style="list-style-type: none"> ● Web: Errors are clearly identified with error messages and suggestions. This criterion is met. ● Electronic Docs: Not applicable.
<p><u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.2 (Web) 	<p>Web: Supports Electronic Docs: Not applicable</p>	<ul style="list-style-type: none"> ● Web: Form fields and controls provide clear labels or instructions where necessary. This criterion is met.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software) ● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		<ul style="list-style-type: none"> ● Electronic Docs: Not applicable.
<p>3.3.7 Redundant Entry (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.7 (Web) ● 10.3.3.7 (Non-web document) ● 11.3.3.7 (Software) ● 12.3.3.7 (Documentation) 	<p>Web: Not supported Electronic Docs: Not Applicable</p>	<ul style="list-style-type: none"> ● Web: Some workflows require users to re-enter previously provided information due to auto-fill behavior that cannot be overridden or confirmed by the user. This may affect users with cognitive or motor impairments. Planned remediation includes implementing user-controlled confirmation, reuse, or suppression of previously entered data to eliminate unnecessary redundant entry.
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.1 (Web) ● 10.4.1.1 (Non-web document) ● 11.4.1.1.1 (Open Functionality Software) ● 11.4.1.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports</p>	<ul style="list-style-type: none"> ● Web: The application’s HTML is properly parsed, with elements nested and closed according to the specification. This criterion is met. ● Electronic Docs: Not applicable.
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.2 (Web) 	<p>Web: Partially Supports Electronic Docs: Not applicable</p>	<ul style="list-style-type: none"> ● Web: User interface components generally expose correct programmatic names, roles, and values. However, some

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		<p>elements use invalid, redundant, or conflicting ARIA roles, including the application of presentation roles to focusable elements and inconsistent role usage within navigation and data tables. These issues may affect how assistive technologies interpret and interact with certain components. Remediation will prioritize aligning ARIA roles with native HTML semantics and removing redundant or conflicting role assignments from interactive components.</p>

Table 2: Success Criteria, Level AA

Notes:

- Removed EN 301 549 Criteria because product is not being evaluated for it.
- Conformance Level of Electronic Docs: PDF, CSV and XLS documents are generated within the application for certain features and functions. Documents generated by the application are intended to support Section 508 requirements. Some generated PDFs may require additional tagging or remediation to fully meet accessibility standards.

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable</p>	<ul style="list-style-type: none"> ● Web: Not applicable. No live multimedia or live audio content is provided by the system. ● Electronic Docs: Not applicable.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) 		
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p>	<ul style="list-style-type: none"> Web: Not applicable. There are no prerecorded videos requiring audio descriptions. Electronic Docs: Not applicable.
<p><u>1.3.4 Orientation</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p>	<ul style="list-style-type: none"> Web: Supports. The application does not restrict the user from viewing the content in landscape or portrait orientation. Electronic Docs: Not applicable.
<p><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5 (Open Functionality Software) 11.1.3.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p>	<ul style="list-style-type: none"> Web: Supports. Input fields in the application are programmatically defined using ARIA attributes to indicate their purpose, such as email or password. Electronic Docs: Not applicable.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports.</p>	<ul style="list-style-type: none"> ● Web: Supports. The application’s design ensures sufficient color contrast between text and background, meeting WCAG 2.1 guidelines for readability. ● Electronic Docs: Supports. Documents generated have sufficient contrast in text and backgrounds.
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Partially Supports. Electronic Docs: Not applicable</p>	<ul style="list-style-type: none"> ● Web: Partially supports. Users can zoom in/out using the browser’s native zoom feature, but text resizing within the product is not supported. ● Electronic Docs: Not applicable.
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports.</p>	<ul style="list-style-type: none"> ● Web: Supports. Images of text are avoided within the application, ensuring accessibility by using actual text whenever possible. ● Electronic Docs: Supports. Documents generated do not use images of text.
<p><u>1.4.10 Reflow</u> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p>	<p>Web: Supports Electronic Docs: Not Applicable</p>	<ul style="list-style-type: none"> ● Web: Content and functionality can be presented without loss of information or functionality, and

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10.1 (Open Functionality Software) ● 11.1.4.10.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		<p>without requiring two-dimensional scrolling at a width equivalent to 320 CSS pixels.</p> <ul style="list-style-type: none"> ● Electronic Docs: Not applicable.
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Not Applicable</p>	<ul style="list-style-type: none"> ● Web: Supports. Non-text elements, such as icons and buttons, provide sufficient contrast to ensure they are distinguishable against their backgrounds. ● Electronic Docs: Not applicable.
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) ● 11.1.4.12 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Not Applicable</p> <p>Closed: Not Applicable Authoring Tool: Not Applicable</p>	<ul style="list-style-type: none"> ● Web: Supports. Text spacing is implemented using CSS styles that follow WCAG 2.1 guidelines to ensure readability and adjustability where applicable. ● Electronic Docs: Not applicable.
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) 	<p>Web: Supports Electronic Docs: Not Applicable</p>	<ul style="list-style-type: none"> ● Web: Supports. The application ensures that additional content shown on hover or focus remains visible and does not disappear unexpectedly until the user dismisses it or moves away. ● Electronic Docs: Not applicable.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports.</p>	<ul style="list-style-type: none"> ● Web: Supports. Users can navigate the application through various methods, such as the navigation bar, search functionality, or quick access links. ● Electronic Docs: Supports. Documents generated have appropriate navigation aids (e.g., table of contents). ● . ● ●
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports.</p>	<ul style="list-style-type: none"> ● Web: Supports. Headings and labels are provided clearly and logically across all web pages. ● Electronic Docs: Supports. Documents generated have appropriate headings and labels for structure.
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software) ● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) 	<p>Web: Not supporting Electronic Docs: Not applicable</p>	<ul style="list-style-type: none"> ● Web: Several interactive elements, including icon-only controls and secondary actions, do not consistently display a visible focus indicator with sufficient contrast or thickness, particularly in dark theme or dense UI components. Remediation will include standardizing focus styles across all interactive components to meet WCAG 2.1 and 2.2 focus visibility requirements. Remediation will align focus indicators with WCAG 2.2

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) 		<p>minimum size, thickness, and contrast requirements across all themes and control types.</p> <ul style="list-style-type: none"> Electronic Docs: Supports. Focus indicators are consistent.
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Not applicable Electronic Docs: Not applicable.</p>	<ul style="list-style-type: none"> Web: Not applicable. Tool content is only in English Electronic Docs: Not applicable. Tool content is only in English
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports.</p>	<ul style="list-style-type: none"> Web: Supports. Navigation elements remain consistent throughout the application unless adjusted by the user. Electronic Docs: Supports. Consistent navigation provided where necessary.
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.4 (Web) 	<p>Web: Supports Electronic Docs: Not applicable</p>	<ul style="list-style-type: none"> Web: Supports. Elements with the same functionality are consistently identified across all web pages.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		<ul style="list-style-type: none"> ● Electronic Docs: Not applicable.
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Not Applicable</p>	<ul style="list-style-type: none"> ● Web: Supports. ARIA attributes are used to provide error identification, and appropriate error messages are displayed when input errors occur. ● Electronic Docs: Not applicable.
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software) ● 11.3.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Web: Does not Support Electronic Docs: Not Applicable</p>	<ul style="list-style-type: none"> ● Web: The application allows users to delete or modify data without confirmation, review, or undo mechanisms. This may result in unintended data loss. Planned enhancements include confirmation dialogs and review steps for destructive or data-modifying actions. This limitation is considered a high-impact issue for compliance-sensitive workflows. Planned remediation includes confirmation dialogs, review steps, and undo mechanisms for destructive actions. ● Electronic Docs: Not applicable. ● Software: Product is a web application.
<p>3.3.8 Accessible Authentication (Minimum) (Level AA)</p> <p>Also applies to:</p>	<p>Web: Support Electronic Docs: Not Applicable</p>	<p>The login process does not rely on cognitive function tests such as memorizing patterns, solving puzzles, or recalling images.</p>

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software) ● 11.3.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		Users can use password managers, copy and paste credentials, and rely on standard authentication flows that meet accessibility requirements. No CAPTCHA or similar visual challenges are used.
<p>4.1.3 Status Messages (Level AA 2.1 only)</p> <p>Also applies to:</p> EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) – Does not apply ● 11.4.1.3 (Open Functionality Software) – Does not apply ● 11.4.1.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Web: Partially Support Electronic Docs: Not Applicable	<ul style="list-style-type: none"> ● Web: Status messages are presented visually but are not consistently programmatically exposed using ARIA live regions or equivalent mechanisms. As a result, screen reader users may not receive timely feedback regarding system state changes. Future updates will expose relevant status messages using appropriate ARIA live region techniques. Future updates will implement appropriate aria-live, role="status", or role="alert" patterns based on message urgency to ensure timely announcement to assistive technologies. ● Electronic Docs: Not applicable.

This VPAT documents known accessibility limitations identified during testing. Accessibility is an ongoing effort, and remediation activities are prioritized based on user impact and compliance requirements.

This Accessibility Conformance Report reflects the state of the product as evaluated on December 2025. Remediation activities may have occurred after this date and are not reflected unless explicitly stated.